New Clinic Project FAQ’s

1. When will the new clinic open?
   The new clinic will open in late 2015 with a temporary parking/entrance. The final demolition of
   the old clinic and completion of the parking area will be in mid-2016.

2. Where do I enter and park now that Mill Street is closed?
   The entrance to the clinic lot between Mill & Cascade streets will remain open and will be the
   main entrance during construction.

3. Can I still use the patient drop-off area during construction?
   Yes – the patient drop-off will be maintained. Please follow the marked arrows through the
   parking lanes that head west to make the loop into the drop-off area. Do not head directly into the
   drop off area heading west – it is a one-way heading east only.

4. Will the clinic be shut down for any period of time during the project?
   We do not anticipate the closing of the clinic. We will transition all existing operations to the new
   clinic over a period of time to maintain operations. Once moving is complete, the old clinic will be
   demolished and replaced with parking.

5. What will be in the new clinic?
   All of the current clinic practices will move to the clinic along with the addition of Same Day
   Surgical Services. There will be registration areas on each floor for the services offered on each
   floor. Both a stairway and elevator will be offered for access to each floor. Here is a listing of what
   is on each floor of the new building:

   - 1st Floor (ground level): Optometry & Ophthalmology Eye Clinic, ENT, Audiology, Orthopedics, General Surgery. First floor will also connect to a remodeled Laboratory area in the hospital building. There will also be retail space including 20/20 Optical, Thrifty White Pharmacy and a Lake Region Healthcare Coffee Kiosk Proudly Brewing Caribou Coffee.

   - 2nd Floor: Pediatrics, OB/GYN, Urology, Visiting Physicians (Neurology, Cardiology, Nephrology, Dermatology), and Same Day Surgical Services (SDS). SDS will connect to the Operating Room area of the hospital building.

   - 3rd Floor: Primary Care (Internal and Family Medicine), Minor Procedures, Behavioral Health/Psychiatry.

6. What is the address of the new clinic?
   111 West Vernon Avenue, Fergus Falls, MN 56537